

Community Resources

Randolph Area Christian Assistance Program (210) 658-1613 Local food pantry serving zip codes: 78108, 78109, 78124, 78132, 78148, 78154, 78247, 78233 (Live Oak only), 78266 (Garden Ridge only). Also limited financial assistance.

United Way Hotline: 211 from your home phone or **(210) 227-4357** from a cell phone. Provides a list of agencies and organizations that may be able to aid in this area.

Greater Randolph Area Services Program (GRASP) (210) 658-6351 Services 78108, 78109, 78124, 78148, 78154 (Not COMAL County), 78233 (LIVE OAK ONLY). Provides emergency food and clothing assistance. Financial assistance with utility, rental, and medical prescriptions.

St. Vincent de Paul Society Main Information Line: (210) 225-7837 Works thru local Catholic parishes to provide food, clothing, and financial assistance.

Church of the Good Shepherd (210) 658-4350 (Ask for the St. Vincent DePaul Society) Schertz, Universal City, Cibolo, Marion (call & leave message or go Mon. 9 a.m.-12 noon or Thurs. 10 a.m.-noon OR go to **Immaculate Conception Church** in Marion Thursday 10 a.m.-12 noon.)

Our Lady of Perpetual Help (210) 255-8225 Schertz/UC/Selma/Cibolo (Mon. & Wed. 10 a.m.-2 p.m. WALK INS)

St. Monica's (210) 658-8791 Converse/UC - (Tues-Thurs 10 a.m.-1 p.m.) **YOU MUST CALL FIRST FOR AN APPOINTMENT.**

Methodist Healthcare Ministries: 210-658-4875 (Schertz) or 1-830-420-2291 (Marion). **MUST HAVE A STUDENT** enrolled in the Schertz, Cibolo, Universal City Independent School District (SCUISD) or Marion Independent School District to receive assistance. The George Ricks School Based Health Centers provide pediatric primary health care, dental care, and a comprehensive range of services to children enrolled in the SCUISD and Marion ISD. They also help with rent and utility assistance for families of students. Schertz location: Monday-Friday from 8:00am to 5:00pm and Marion location Monday & Wednesday from 8:00am to 5:00pm. Both locations closed for lunch from 12-1pm.

San Antonio Community Resource Directory. Go to www.sacrd.org. Search for resources by zip code and need.

AACOG- Alamo Area Council of Governments- Mortgage Payments **866-231-4922** or TEMP@aacog.com

AACOG for Seniors & Veterans – Prescriptions, transportation, financial assistance – **1-855-937-2372** or **1-866-231-4922**

Agape Ministry, Inc. (210) 590-6655 Serves zip codes 78209, 78217, 78218, 78219, 78233 (SA only), 78239, 78244. Assists with food, clothing, and furniture.

Any Baby Can (210) 227-0170 217 Howard Street, San Antonio, 78212. OR **210-547-3026 dhomes@abcsa.org,** Specialized therapy, educational supports, family safety, resources, and prescription assistance.

Bexar County Utility Relief (210) 335-3666 Financial assistance with utilities for families in crisis. For application call or email clientservices@bexar.org.

Bexar County Family Justice (210) 631-0100

Catholic Charities (210) 226-6178 Call at 8 a.m. on Monday for availability. Financial assistance for utilities for those who meet eligibility requirement. Crisis intervention.

Case Management for Children & Pregnant Women 1-877-847-8377 Help finding services for children with a health condition or health risk, birth through age 20 & for high-risk pregnant women of all ages.

Child Care Services of the City of San Antonio, 1499 Hillcrest #103, (210) 230-6300

CHIP –1-877-543-7669 Low cost health insurance for children under age 19.

Christian Assistance Ministries (210) 223-6648 Provides emergency assistance of food clothing, financial, counseling and referrals.

City of San Antonio / Child Care Services (210) 207-7830 Utility Assistance.

Claude Black Center- get number from United Way Hotline above.

Coker United Methodist Church (210) 494-3455 Limited to certain zip codes only. Pantry. Thursdays 12-2 p.m. See www.coker.org for information.

Comal County – The Kitchen Table – (210) 431-8525 Emergency **ONE-Time** assistance for food for residents of San Antonio area 16 counties included. Regular monthly food assistance for residents of Comal & Guadalupe Counties. Assistance with New Braunfels Utility for **New Braunfels residents ONLY**.

Closed for lunch 1-2 p.m. Open: M, T, Th, F 9 a.m.-7 p.m., Wed. 9 a.m.-1 p.m., Sat. 9 a.m.-3 p.m.

Community Action Program (CAP) (210) 207-7830 Emergency assistance with utilities, food, rent, bus tickets, social services for homeless and referrals. CAP East-2805 E Commerce **(210) 227-0335** CAP North- 305 Dora **(210) 733-5989**.

Community Council of South Texas 830-379-3022 Transportation (830) 303-1000 Provides limited financial assistance with utilities for Guadalupe County Families in need.

Counseling, Consulting and Live Coaching, LLC Loraine Swift MA, LPC <https://counselingconsultinglifecoaching.com/Counseling.consulting.coaching@gmail.com> 210-802-1287 21586 IH 35 North #104, Schertz, TX 78154

Country Church-The Attic 830-914-3133 Located at 1005 FM 78, Marion. For residents of Guadalupe County. Provides food, clothing and household items. Open 9 a.m. – 2 p.m. Wed. & Thurs. only.

Dental Care – Dr Smith 210-326-1130 Free dental care for homeless and battered women

Dixon Clinic – Methodist Healthcare Ministry-get number from United Way Hotline above.

Drug/Alcohol Rehab – Outcry in the Barrio, 1003 SW 38th St., SA 78237 (210) 434-2774. /Free Rehab Centers 1-800-774-5796. Call for more information.

Ella Austin Community Center (210) 224-2351 Promotes short-term support in family crisis with food, clothing, counseling tax assistance and referrals.

Endeavors for Veterans 210-431-6466 Job Assistance-Vet w/DD214. 8401 Data point Drive, San Antonio TX 78228

Family and Community Health Services 1-800-252-8023 Info on health services for women, children, and children with special health care needs

Family Life Center of New Braunfels 1-830-625-7100 Utility and Rental Assistance. 444 E San Antonio St, New Braunfel TX

Family Violence Prevention Services Battered Women's Shelter (210) 733-8810 Emergency Shelter and Counseling

Free Battered Texas Women (210) 776-7585 or cmarston.fbtw@gmail.com

Good Careers Centers (210) 271-8888 help with resumes, workplace skills, job searches, interview skills.

Guadalupe Valley Family Violence Shelter 1-800-834-2033 (24 hour hotline) / 210-658-3827 (non-24hour line)

Haven for Hope 210-220-2100 Emergency shelter, referrals, transitional housing, and counseling

Hope Center (210) 826-3215 Services 78201, 78209, 78212, 78216, 78217, 78218, 78234

Inman Christian Center (210) 222-9641 Diapers

Legal Services Jewish Family Services 1151 Mission Rd. (210) 533-1112; St. Mary's University School of Law 2507 NW 36th St. (210) 431-5714; Texas Rio Grande Legal Aid 1111 N. Main St. (210) 212-3783

Medicaid Hotline 1-800-252-8263

Medical Appointments – flat fee for patients who have no insurance. Call Primal Care – (210) 373-7194 for an appointment or more information. **OR Malta Medical Clinic (210) 775-0277** on Pat Booker in Universal City.

Medical Transportation Program

1-877-MED-TRIP or 1-877-633-8747 Help in arranging transportation to health-related activities.

National Domestic Violence Hotline 1-800-799-7233

Neighborhood & Housing Services Department. Bexar County & San Antonio- Rent, Utilities, phone & internet
POC-Sarah **210-661-5024**

Pet Food, 4710 Hwy. 151, Annex Bldg. of S/A Animal Care Services, (210) 207-6644 Wed. 3-7 p.m., Sat. 2-5 p.m. CALL FIRST for details

River City Community Church: 16765 Lookout Rd, Selma TX 78154. Help with Food and Clothing.
<https://reallife.org/assistance/>

RX for Miracles- www.rx4miracles.org- Prescription assistance

Salvation Army Hope Center (210) 352-2020 Provides emergency assistance with clothing, furniture, food, rent, and utilities.

Salvation Army of Seguin 1-830-401-4872 Rent, GVEC and referrals. Call for Appt.

San Antonio Food Bank (210) 337-3663 Assists with applications for Medicaid, Food Stamps, CHIP, Temporary Assistance for Needy Families (TANF) & long-term care.

SAWS (210) 207-7830 Project Aqua and Plumbers to People

Schertz Housing Authority for Seniors 210-658-1001

Suicide Prevention Lifeline 1-800-273-8255

Texas Diaper Bank (210) 731-8118 Ext. 304 Emergency food, diapers, wipes, baby food, and formula.

For Senior Citizens only: Alamo Area Council of Governments (AACOG)
(210) 362-5200 (Ask for the Department for Senior Citizens) Provides info on services for senior citizens.

Texas Diaper Bank 210-731-8118 Provides diapers, referrals and training, appt only.

Texas Health Steps 1-877-THSTEPS or 1-877-847-8377 Help finding Medicaid medical and dental providers.

Texas STAR Program 1-800-964-2777 Assists Medicaid families with enrollment in a health plan and selection of a primary doctor for those residing in Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina & Wilson counties.

A Woman's Haven (210) 224-2902 Child Care, Diapers, families with children under the age of 2. 8647 Wurzbach Rd. #C

Texas Workforce Employment Office (210) 822-7640 Assistance in finding employment.
Workforce Solutions New Braunfels 830-629-2010 Ext. 2604

Transportation: Alamo Regional Transportation 1-866-889-7433 Small fee per trip.

Veterans and Military Resources: TXServes-San Antonio, 1-888-SA-4-VETS 1-888-724-8387, TXServes.org Coordinates Services, Resources, and Care for Service Members, Veterans and their families.

Veterans – Supportive Services for Veteran Families (210) 233-8505

Veterans Administration Mental Health Awareness Campaign – Make the Connection:

<https://www.maketheconnection.net/> Make the Connection (MTC). MTC aims to raise awareness and resources in regard to veteran mental health through the personal stories of real veterans who have bravely shared their mental health journeys.

Veterans Crisis Line – Dial 988 then press 1. Chat at VeteransCrisisLine.net/Chat Text 838255 Confidential support is available 24/7.

Victim Information and Notification (V.I.N.E.) Toll Free 1-800-816-0491 / 1-877-894-8463

WIC Program 1-800-942-3678 Nutrition counseling and food assistance program for Women, Infants and Children.

If you are a resident of Bexar County, you may also apply for help with rent through www.habctx.org/TRAM or by calling 210-940-1180.

New Resource for help with mortgages, rent, utility, & emergency assistance due to the Coronavirus pandemic.

Society of St. Vincent DePaul

Call 210-225-7837, option 2, leave a message, your call will be returned within 48 hours.

Complete request for assistance online at <https://svdpsa.org/gethelp>.

SAWS: Plumbers to People, Laterals to People, & Project Agua – for help with plumbing, sewer or Payment assistance call 210-233-CARE (2273) or email affordability@saws.org.

CPS: Payment assistance: www.sanantonio.gov/DHSutility

RENT: City of San Antonio Rental Assistance: 210-207-7830

Pet Food/Veterinary Assistance: Daisy Cares 210-431-8326 or <https://daisycares.com/>

SACRD.org lists agencies that may be able to help you.

United Way – COVID-19 Community Economic Relief Fund. Help with bills, rent and food. Call 1-866-211-9966.

Texas Rent Relief and Diversion Program:

<https://www.tdhca.texas.gov/texas-rent-relief-and-texas-eviction-diversion-program>

The Texas Rent Relief Program (TRR) and the Texas Eviction Diversion Program (TEDP) were the first statewide rental and utility assistance and eviction diversion programs in Texas. The programs launched in February 2021 and closed in the summer of 2023. The Texas Department of Housing and Community Affairs (TDHCA) administered the programs with Emergency Rental Assistance Program funds from the U.S. Department of the Treasury. By providing rent and utility assistance, TRR and TEDP helped low and moderate income Texas renters remain stably housed during the COVID-19 pandemic.

The Texas Eviction Diversion Program by design, specifically:

- Allowed courts to pause eviction cases while tenants and landlords applied for rental assistance.
- Provided training to court administrators about how tenants and landlords could access available rental assistance.
- Made lump-sum payments to participating landlords for past-due rent and late fees so tenants could remain in their homes.
- Kept evictions off tenants' records by making eviction case records confidential.

Contact the Agency <https://www.tdhca.texas.gov/contact>

Emergency Housing Voucher

<https://habctx.org/emergency-housing-voucher/>

The Emergency Housing Voucher (EHV) program is an outcome of President Biden's American Rescue Plan Act of 2021.

A federal subsidy program through the Department of Housing and Urban Development (HUD), EHV's goal is to decrease homelessness and assist in obtaining decent, safe, and sanitary housing by subsidizing a portion of each family's monthly rent, based on their income.

Emergency Housing Vouchers can be provided to families referred to HABC by <https://sarahomeless.org/housing/>.

If you believe you may be eligible for assistance, please contact the Homeless Connections Hotline at [\(210\) 207-1799](tel:2102071799)

For eligibility:

You must be:

- Homeless
- At risk of homelessness
- Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking
- Were recently homeless and a high risk of housing instability

Bexar County Energy Assistance Program

<https://habctx.org/energy-assistance-program/>

The Housing Authority of Bexar County (HABC) partners with Bexar County's Direct Client Services Division. HABC staff members provide applications and assistance with submitting applications for Bexar County's Energy Assistance Programs.

The programs provide energy assistance to low-income households to reduce their home energy costs.

Income-eligible households that do not contain at least one priority group household member may also qualify. Please note: Bexar County's Energy Assistance Programs are dependent upon available funding.

Bexar County's Energy Assistance Programs help qualified households with their energy bill(s). The household must be income-eligible, and priority is given to:

The elderly (60 years and older)

City Public Service Residential Energy Assistance Program (REAP) program

<https://www.cpsenergy.com/en/customer-support/customer-assist-programs/reap.html>

Residential Energy Assistance Partnership (REAP) is a non-profit foundation that helps families in need pay their utility bills throughout the year and educates them on energy-saving conservation measures to help them save money.

REAP was established in 2002 through a partnership between CPS Energy, the City of San Antonio, and Bexar County. CPS Energy contributes \$1 million annually directly to the REAP fund and works throughout the year to raise additional funds for the program. CPS Energy handles the program's marketing, fundraising, and back office administrative requirements. The City of San Antonio and Bexar County handle the application process. This invaluable program is one of our commitments to provide help to pay energy bills for customers who qualify for assistance.

You may qualify for REAP assistance if you:

- Have income at or below 125% of federal poverty guidelines
- Are a resident of San Antonio or Bexar County
- Meet at least ONE of the following: are age 60 or older, disabled, have children under age 16 living in your home, or require critical-care equipment

Once you are approved for REAP assistance:

- You may apply twice a year, for a total of \$400 REAP utility bill assistance for the year.
- You will receive credit on your CPS Energy utility bills as well as information about CPS Energy programs on weatherization, low-cost/no-cost energy efficiency, senior-citizen aid, and critical care assistance.
- You will be asked to present proof of income, hardship, and number of family members.

Get more information about utility bill assistance:

- **Online at City of San Antonio's Department of Human Services - Utility Assistance Application** or get help by calling **210-207-7830** (for San Antonio residents)
- **Online at Bexar County's Department of Community Resources** or get help by calling **210-335-3666** (for Bexar County residents)

How to apply for REAP utility assistance:

Complete the City of San Antonio's **Online Application** (San Antonio residents) or get help by calling 210-335-3666 (for Bexar County residents). The electronic application requires you to provide an email address which allows for fast communication and allows you to check the status of your application, view the average processing time for the past 30 days, and receive automated notifications each time the status of your application changes.

If you are not able to access the online application or do not have computer and/or internet, please call for help:

- City of San Antonio residents call 210-207-7830 between the hours of 7:45 a.m. - 4:30 p.m. Monday - Friday
- Bexar County residents call 210-335-3666 to schedule an appointment or visit the Resource Lab at 233 N. Pecos, San Antonio, TX 78207, between the hours of 8 a.m. - 3 p.m. Monday - Friday

Every dollar donated to REAP goes directly to help those in need. Giving to REAP is easy, with many convenient options available to **Donate to REAP, Inc.**

If you need assistance with your bill, contact **CPS Energy Customer Engagement** at 210-353-4483.

We also encourage you to call the **United Way Helpline** at 2-1-1. This toll-free call connects you to a community resource specialist in your area who can put you in touch with local organizations that provide critical services.

HOW TO APPLY FOR MISSING DOCUMENTS

Social security card: <https://www.usa.gov/social-security-card> (<https://www.usa.gov/social-security-card>)

Texas Driver's License: <https://www.texas.gov/driver-services/texas-driver-license-id-renewals-replacements/>
(<https://www.texas.gov/driver-services/texas-driver-license-id-renewals-replacements/>)

Texas Identification Card: <https://www.dps.texas.gov/section/driver-license/how-apply-texas-identification-card>
(<https://www.dps.texas.gov/section/driver-license/how-apply-texas-identification-card>)

US Birth Certificate:
<https://www.usa.gov/birth-certificate> (<https://www.usa.gov/birth-certificate>)

Texas Food Stamps/SNAP Benefits:
<https://www.yourtexasbenefits.com/Learn/GetPaperForm>

San Antonio Launches New Housing Assistance Program (HAP)

CONTACT: Elizabeth Mercado, 210-207-5414
elizabeth.mercado@sanantonio.gov

SAN ANTONIO (May 2, 2022) –Over the past two years, the award-winning Emergency Housing Assistance Program (EHAP) has provided over \$200 million in rental, mortgage, and utilities assistance to nearly 64,000 applicants to date. The EHAP portal closed to new applications on March 1, 2022, to ensure total assistance requests did not exceed funds available. While EHAP was intended as a temporary emergency program, the Neighborhood and Housing Services Department (NHSD) launched the new Housing Assistance Program (HAP) this week to keep future housing stability services in place for low-income households in San Antonio. “The City’s EHAP helped thousands of families remain in their homes throughout a historic health crisis,” Mayor Ron Nirenberg said. “The success of the program rested on the foundation established by the Mayor’s Housing Policy Task Force in 2018, and I am proud that a long-term program will take its place to ensure compassionate assistance to residents experiencing unexpected hardships.”

The new Housing Assistance Program (HAP), based on the Risk Mitigation Policy, aims to assist qualified renters and homeowners alike going through financial hardships to keep individuals and families housed and prevent those situations from worsening and leading to future displacement. Preventing, mitigating, and minimizing displacement is central to the Risk Mitigation Policy adopted by City Council in 2019. Qualified households can be eligible to receive up to three consecutive months of financial housing assistance, with a maximum of \$3,500 for rent or mortgage expenses and up to \$1,500 for utilities within a twelve-month period. NHSD continues to offer relocation assistance to low-income households at risk of experiencing displacement through paper applications and will start accepting online applications May 9th. To submit your Housing Assistance

Program (HAP) online application, visit: <https://dhs.mendixcloud.com/p/Kinetech/GovTech/HousingAssistance>.

Important HAP Applicant Information:

- This program is for households within the city limits of San Antonio.
- You'll be asked to provide information related to your financial hardship during or due, directly or indirectly, to the coronavirus pandemic.
- Assistance will be administered directly to property management, mortgage lenders and utility companies (CPS, SAWS, internet provider) on behalf of the applicant.
- This is one-time financial assistance for households annually.
- Applicant must be the primary lease or mortgage holder.

Your household must be income qualified as determined by the funding source requirements.

A Place on Dunaff

A Place on Dunaff properties, provides caring, high quality, "all-inclusive" shared living arrangements that include cable television, telephone, along with all other basic utilities, plus linens, washer -dryer, and much more in an "all-bill-paid" environment.

Further we accept a wide range of self sufficient tenants (veterans, sober living, seniors, homeless in transition, MHMR, disabled, and more). Our properties are located near bus-lines, convenient access to local retail stores, and rent starts at \$550 per bed/month. We also offer private rooms*** with keyless locks.

We accept SSI, SSDI, HUD-VASH, or direct funding from tenants, non-profit organizations, third party payee services or a responsible rep payee.

A Place On Dunaff is currently accepting pre-applications for its affordable housing program. Please fill out this form below completely if you know of someone who can use our services and someone will follow up with you when housing becomes available. <https://aplaceondunaff.com/pre-application-form/>

Email - aplaceondunaff@gmail.com Website - <http://www.aplaceondunaff.com>

Food Pantries in the Surrounding Areas

***Please call the pantry ahead of time to find out dates, times, and required documents if needed ***

Bracken Methodist Church-

Address: 20377 FM 2252 San Antonio, TX 78266
Open: Second Monday of each month at 09:00 am

Christian Cupboard – Phone: 1-830-379-8457

Address: 516 Camp Street, Seguin TX 78155
Open: Monday thru Thursday 9-1130am

Country Church of Marion Phone: 830-914-3133

Address: 1005 West FM 78, Marion, TX 78124
Open: Wednesday and Thursday 9am-2pm

Food Pantry- Phone: 210-658-2891

Address: Converse First Baptist Church 9162 FM 78, Converse, TX, 78109
Open: Wednesday 9am-11am or 12pm

Food Pantry & Clothing Give-A-Way- Phone: 210-838-8063

Address: Widow's Mite Christian Outreach and Ministry 306 Toepperwein, Converse, TX, 78109

Food Pantry & Emergency Assistance- Phone: 210-658-6351

Address: Greater Randolph Area Service Program (GRASP), 250 Donalan, Converse, TX, 78109
Open: Monday through Friday 9am-3pm

Immaculate Hearts Ministry Food Pantry- Phone: 210-762-1026

Address: Immaculate Hearts Ministry 115 Rindale, Universal City, TX 78148

Pop Up Market- Northeast Lakeview College- Phone: 210-431-8326

Address: Alamo Colleges District 1201 Kitty Hawk Road, Universal City, TX, 78148
Website <https://freshtrack.com/>

Project HOPE at Rolling Oaks- Phone: 210-590-4177

Address: San Antonio Food Bank (SAFB) 6401 Wenzel Road, San Antonio, TX, 78233
Open: 1st Wednesday of the Month from 4:30pm-6:30pm

Provisions Outreach- Phone 1-830-438-7899

Address: 2295 Bulverde R Unit 1, Bulverde TX 78163
Open: Tuesday 10am-5:54pm and Wednesday/Thursday 9am-2:45pm

Real Life Christian Assistance - Phone: 210-490-5262

Address: River City Community Church, 16765 Lookout Road, Selma, TX, 78154
Open: Wednesday and the 3rd Saturday of every month from 9am-11am

SA Food Bank- Phone: 210-337-3663

Call to find out your closest location, dates, and times!

SVDP at Church of the Good Sheppard - Phone: 210-658-4350

Address: 1605 East Live Oak Road, Schertz, TX, 78154

Open: Mondays 10am-12pm, Thursday 10am-12pm

SVDP at Our Lady of Perpetual Help Catholic Church

Address: 16052 North Evans Road, Selma, TX, 78154

Open: Monday and Wednesday from 10am-2pm

SVDP at St Monica Catholic Church- Phone: 210-658-4350

Address: 501 North Street, Converse, TX, 78109

Open: Monday 10am-12pm Good Sheppard

Tabitha's Food Pantry- True Life Church - Phone: 210-658-5945

Address: True Life Church 202 West Byrd Blvd., Universal City, TX, 78148

Open: 2nd and last Saturday of the month from 11am-1pm, Tuesday-Friday 10am-12pm,

<https://sacrd.org/directory/> Type in your zip code, click Update, and then type in Food Pantry for what you are looking for.

San Antonio Food Bank Partner Agencies

Agape Ministry 210-590-6655
Crestview Baptist Church 210-655-7451
Covenant Ministries International 1-830-372-2216
Dedicated Baptist Church of Christ 210-387-2590
Dellcrest Church of Christ 210-337-2044
Dixon UMC 210-648-3520
Children of God Church 210-473-0355
Converse First Baptist Church 210-658-2891
Crestview Baptist Church 210-655-7451
Emanuel AME Church 210-648-0492
Family Life Ministries 210-637-5673
Empowerment Fellowship 210-646-0798
Gardendale Community Center 10-666-2808
Hope Fellowship 210-291-7796
House of Mercy 210-810-6530
Loving Hand Church 210-653-2270
Presa Center 210-532-5295
Resurrection UMC 210-649-2636
River of Life 210-508-4908
Strong Foundation 210-641-4357
Widows Mite Christian 210-838-8063
Windcrest UMC 210-654-0404