

## Community Resources

**Randolph Area Christian Assistance Program (210) 658-1613** Local food pantry serving zip codes: 78108, 78109, 78124, 78132, 78148, 78154, 78247, 78233 (Live Oak only), 78266. Also limited financial assistance.

**United Way Hotline: 211** from your home phone or **(210) 227-4357** from a cell phone. Provides a list of agencies and organizations that may be able to aid in this area.

**Greater Randolph Area Services Program (GRASP) (210) 658-6351** Services 78108, 78109, 78124, 78148, 78154, 78233 (LIVE OAK ONLY). Provides emergency food and clothing assistance. Financial assistance with utility, rental, and medical prescriptions.

**St. Vincent de Paul Society Main Information Line: (210) 225-7837** Works thru local Catholic parishes to provide food, clothing, and financial assistance.

**Church of the Good Shepherd (210) 658-4350 (Ask for the St. Vincent DePaul Society)** Schertz, Universal City, Cibolo, Marion (call & leave message or go Mon. 9 a.m.-12 noon or Thurs. 10 a.m.-noon **OR** go to **Immaculate Conception Church** in Marion Thursday 10 a.m.-12 noon. )

**Our Lady of Perpetual Help (210) 255-8225** Schertz/UC/Selma/Cibolo (Mon. & Wed. 10 a.m.-2 p.m. WALK INS)

**St. Monica's (210) 658-8791** Converse/UC - (Tues-Thurs 10 a.m.-1 p.m.) **YOU MUST CALL FIRST FOR AN APPOINTMENT.**

**SA Food Bank – Valeria Cruz- Case Navigator Assistance- Utility Assistance (210-486-5809)**

**San Antonio Community Resource Directory. Go to [www.sacrd.org](http://www.sacrd.org).** Search for resources by zip code and need.

**AACOG- Alamo Area Council of Governments- Mortgage Payments 866-231-4922** or [TEMP@aacog.com](mailto:TEMP@aacog.com)

**AACOG for Seniors & Veterans – Prescriptions, transportation, financial assistance – 1-855-937-2372 or 1-866-231-4922**

**Agape Ministry, Inc. (210) 590-6655** Serves zip codes 78209, 78217, 78218, 78219, 78233 (SA only), 78239, 78244. Assists with food, clothing, and furniture.

**Any Baby Can (210) 227-0170** 217 Howard Street, San Antonio, 78212. **OR 210-547-3026 [dhomes@abcsa.org](mailto:dhomes@abcsa.org)**, Specialized therapy, educational supports, family safety, resources, and prescription assistance.

**Bexar County Utility Relief (210) 335-3666** Financial assistance with utilities for families in crisis. For application call or email [clientservices@bexar.org](mailto:clientservices@bexar.org).

**Catholic Charities (210) 226-6178** Call at 8 a.m. on Monday for availability. Financial assistance for utilities for those who meet eligibility requirement. Crisis intervention.

**Case Management for Children & Pregnant Women 1-877-847-8377** Help finding services for children with a health condition or health risk, birth through age 20 & for high-risk pregnant women of all ages.

**Child Care Services of the City of San Antonio**, 1499 Hillcrest #103, (210) 230-6300

**CHIP –1-877-543-7669** Low cost health insurance for children under age 19.

**Christian Assistance Ministries (210) 223-6648** Provides emergency assistance of food clothing, financial, counseling and referrals.

**City of San Antonio / Child Care Services (210) 207-7830** Utility Assistance.

**Claude Black Center- get number from United Way Hotline above.**

**Coker United Methodist Church (210) 494-3455** Limited to certain zip codes only. Pantry. Thursdays 12-2 p.m. See [www.coker.org](http://www.coker.org) for information.

**Comal County – The Kitchen Table – (210) 431-8525** Emergency **ONE-Time** assistance for food for residents of San Antonio area 16 counties included. Regular monthly food assistance for residents of Comal & Guadalupe Counties. Assistance with New Braunfels Utility for **New Braunfels residents ONLY**.  
Closed for lunch 1-2 p.m. Open: M, T, Th, F 9 a.m.-7 p.m., Wed. 9 a.m.-1 p.m., Sat. 9 a.m.-3 p.m.

**Community Action Program (CAP) (210) 207-7830** Emergency assistance with utilities, food, rent, bus tickets, social services for homeless and referrals. CAP East-2805 E Commerce **(210) 227-0335** CAP North- 305 Dora **(210) 733-5989**.

**Community Council 830-379-3022 Transportation (830) 303-1000** Provides limited financial assistance with utilities for Guadalupe County Families in need.

**Country Church-The Attic 830-914-3133** Located at 1005 FM 78, Marion. For residents of Guadalupe County. Provides food, clothing and household items. Open 9 a.m. – 2 p.m. Wed. & Thurs. only.

**Dixon Clinic – Methodist Healthcare Ministry-get number from United Way Hotline above.**

**Drug/Alcohol Rehab – Outcry in the Barrio, 1003 SW 38<sup>th</sup> St., SA 78237 (210) 434-2774. /Free Rehab Centers 1-800-774-5796.** Call for more information.

**Ella Austin Community Center (210) 224-2351** Promotes short-term support in family crisis with food, clothing, counseling tax assistance and referrals.

**Family and Community Health Services 1-800-252-8023** Info on health services for women, children, and children with special health care needs

**Good Careers Centers (210) 924-8581** help with resumes, workplace skills, job searches, interview skills.

**Guadalupe Valley Family Violence Shelter 1-800-834-2033**

**Hope Center (210) 826-3215** Services 78201, 78209, 78212, 78216, 78217, 78218, 78234

**Inman Christian Center (210) 222-9641** Diapers

**Legal Services** Jewish Family Services 1151 Mission Rd. (210) 533-1112; St. Mary's University School of Law 2507 NW 36<sup>th</sup> St. (210) 431-5714; Texas Rio Grande Legal Aid 1111 N. Main St. (210) 212-3783

**Medicaid Hotline 1-800-252-8263**

**Medical Appointments – flat fee** for patients who have no insurance. Call Primal Care – (210) 373-7194 for an appointment or more information. **OR Malta Medical Clinic (210) 775-0277** on Pat Booker in Universal City.

**Medical Transportation Program**

**1-877-MED-TRIP or 1-877-633-8747** Help in arranging transportation to health-related activities.

**Neighborhood & Housing Services Department. Bexar County & San Antonio-** Rent, Utilities, phone & internet POC-Sarah **210-716-6901**

**Pet Food**, 4710 Hwy. 151, Annex Bldg. of S/A Animal Care Services, (210) 207-6644 Wed. 3-7 p.m., Sat. 2-5 p.m. **CALL FIRST** for details

**RX for Miracles- [www.rx4miracles.org](http://www.rx4miracles.org)- Prescription assistance**

**Salvation Army Hope Center (210) 352-2020** Provides emergency assistance with clothing, furniture, food, rent, and utilities.

**San Antonio Food Bank (210) 337-3663** Assists with applications for Medicaid, Food Stamps, CHIP, Temporary Assistance for Needy Families (TANF) & long-term care.

**SAWS (210) 207-7830** Project Aqua and Plumbers to People

**Texas Diaper Bank (210) 731-8118 Ext. 304** Emergency food, diapers, wipes, baby food, and formula.

**For Senior Citizens only: Alamo Area Council of Governments (AACOG)**

**(210) 362-5200** (Ask for the Department for Senior Citizens) Provides info on services for senior citizens.

**Texas Health Steps 1-877-THSTEPS or 1-877-847-8377** Help finding Medicaid medical and dental providers.

**Texas STAR Program 1-800-964-2777** Assists Medicaid families with enrollment in a health plan and selection of a primary doctor for those residing in Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina & Wilson counties.

**A Woman's Haven (210) 224-2902** Child Care, Diapers, families with children under the age of 2. 8647 Wurzbach Rd. #C

**Texas Workforce Employment Office (210) 822-7640** Assistance in finding employment.  
**Workforce Solutions New Braunfels 830-629-2010 Ext. 2604**

**Transportation: Alamo Regional Transportation 1-866-889-7433** Small fee per trip.

**Veterans and Military Resources: TXServes-San Antonio, 1-888-SA-4-VETS 1-888-724-8387, TXServes.org**  
Coordinates Services, Resources, and Care for Service Members, Veterans and their families.

**Veterans – Supportive Services for Veteran Families (210) 233-8505**

**WIC Program 1-800-942-3678** Nutrition counseling and food assistance program for Women, Infants and Children.

## **New Resources due to Covid-19**

If you are a resident of Bexar County, you may also apply for help with rent through [www.habctx.org/TRAM](http://www.habctx.org/TRAM) or by calling 210-940-1180.

New Resource for help with mortgages, rent, utility, & emergency assistance due to the Coronavirus pandemic.

Society of St. Vincent DePaul

Call 210-225-7837, option 2, leave a message, your call will be returned within 48 hours.

Complete request for assistance online at <https://svdpsa.org/gethelp>.

**SAWS:** Plumbers to People, Laterals to People, & Project Agua – for help with plumbing, sewer or Payment assistance call 210-233-CARE (2273) or email [affordability@saws.org](mailto:affordability@saws.org).

**CPS:** Payment assistance: [www.sanantonio.gov/DHSutility](http://www.sanantonio.gov/DHSutility)

**RENT:** City of San Antonio Rental Assistance: 210-207-7830

**Pet Food/Veterinary Assistance:** Daisy Cares 210-431-8326 or <https://daisycares.com/>

**SACRD.org** lists agencies that may be able to help you.

United Way – COVID-19 Community Economic Relief Fund. Help with bills, rent and food. Call 1-866-211-9966.



LANDLORDS & RENTERS

# Are you or your tenants behind on rent?

## The Texas Rent Relief Program is here to help.

COVID-19 has affected Texans across the state. We have emergency funds available to help Texas renters pay current and past due rent and utility bills.

Both landlords and tenants can apply – even if the landlord has already sued for eviction in their local court.

Households must have incomes at or below 80% of the Area Median Income and meet other eligibility requirements. For full details, visit [TexasRentRelief.com](https://TexasRentRelief.com).

**Accepting applications beginning**  
**February 15th**  
**8 a.m. CST**

### What costs does the program cover?

The Texas Rent Relief Program can help renters with the following costs starting as far back as March 13, 2020:

- Past due, current and up to 3 months of expected rent costs
- Past due, current and up to 3 months of expected utility and home energy expenses
- After the initial 3 months of forward assistance, you can apply for 3 additional months of assistance if funds are still available

For Information and to Apply

**833-9TX-RENT**  
Toll Free 833-989-7368

[TexasRentRelief.com](https://TexasRentRelief.com)

Assistance is available in multiple languages.



Texas Coronavirus Relief Bill Rental Assistance Program administered by the Texas Department of Housing and Community Affairs. Providing false, incomplete, or inaccurate information on application forms or seeking assistance for months in which assistance has been or will be provided, may result in up to 5 years of imprisonment and for each occurrence a fine of up to \$10,000. | Other program limitations and eligibility requirements apply, not all households may be eligible. See [TexasRentRelief.com](https://TexasRentRelief.com) for details. | Funds may no longer be available by the time a household applies.



## HOUSING/RENTAL ASSISTANCE

In his Emergency Declaration on March 23rd, Bexar County Judge Nelson Wolff has issued a moratorium on all evictions and foreclosures except those in an emergency situation. For those in need, we have programs ready to assist.

### Bexar County Temporary Rental Assistance Measures

Bexar County Commissioners Court recently allocated \$4 million for a Temporary Rental Assistance Measure ("TRAM") in response to COVID-19. The program will offer 1-3 months of rental assistance (in accordance with HUD Fair Market Rent limits) for residents of unincorporated Bexar County and suburban cities that:

1. Meet HUD-established income limits for families earning 100% or below the Area Median Income (\$72,000 for a family of 4); and
2. Can provide proof of unemployment (i.e., furlough, layoff or termination) or a material reduction of income due to COVID-19.

The application is available at <https://habctx.org/tram>. Those without internet access may call (210) 940-1180.

The **Bexar County Economic & Community Development Department** Provides rental assistance and utility assistance, along with other resources to Bexar County residents. Visit them online or contact them for more information and to file an application. 233 N. Pecos, Ste. 590, San Antonio, Texas 78207, (210) 335-3666

Effective March 18, 2020 for residents, the **City of San Antonio's Fair Housing Program** is accepting emergency rent and mortgage assistance referrals. Households experiencing an emergency and hardship, [please click here to submit your request for assistance](#).

### Additional Resources:

- o **Center for Working Families (CWF)** – Access to Emergency Rental Assistance for emergency or short term hardship, eviction notice, must have ability to get back on track with paying rent in future, and landlord must be willing to work with agency, (210) 207-7830.
- o **Alamo Area Resource Center** – Some of the programs run include rental and utility assistance, housing location assistance, free or low cost legal services, help in filing for Social Security, homeless prevention and Food Stamp applications. In regards to housing, this non-profit offers referrals to other agencies for emergency rent assistance, if needed. Works closely with social service groups too. 527 N. Leona, 3rd Floor, Bldg. A, San Antonio, Texas 78207, (210)358-9995
- o **American GI Forum**, 611 N. Flores, 210-354-4892
- o **American Red Cross** - Housing Assistance and rent help. Shelter may be coordinated during times of disaster, 3642 E. Houston., 210-224-5151
- o **Avenida Guadalupe Association** - is a HUD certified Housing Counseling agency providing pre-purchase counseling and education, non-delinquency post-purchase counseling, and mortgage delinquency and default resolution counseling (Ready2Own program). Additionally, we provide financial management and budget counseling services as well as computer classes (Ready2Learn program) and workforce readiness training and seminars (Ready2Work program). All services are provided free contact us at 1314 Guadalupe St. #201, 210-223-3151.
- o **Bexar County Housing Authority** - Housing advice and emergency rental assistance. They also provide information on Section 8 in Texas. 1017 N. Main Ave # 201, 210-225-0071

## UTILITY ASSISTANCE

CPS Energy and the San Antonio Water System (SAWS) has put a hold on disconnections during the COVID-19 pandemic. **BILLS WILL CONTINUE TO ACCRUE**. For more information, visit:

[The CPS Energy Assistance Programs Website](#)

[The San Antonio Water System Assistance Programs Website](#)

If you will need assistance with paying your utility bills, please contact one of the organizations below:

The **Bexar County Economic & Community Development** Provides rental assistance and utility assistance, along with other resources to Bexar County residents. Contact them by phone at (210) 335-3666 for more information or [visit them online to complete an application](#).

For residents of the City of San Antonio, the **San Antonio Department of Human Services Utility Assistance Program** accepts applications online and by phone at (210) 207-8198. [To complete an online request for assistance, click here.](#)



## Emergency Housing Assistance Program (EHAP)

**NOTE:** Due to funding availability, we are not currently accepting mortgage assistance applications; please check back again soon.

### Renters and Homeowners at or Below 50% AMI

Applicants with a household income at or below 50% of the Area Median Income (AMI) will be eligible to receive up to nine (9) months of rent or mortgage assistance as well as assistance with current of SAWS, CPS, and internet bills. Cash assistance is no longer available, but you will be connected to a benefits navigator to aid you in enrolling in long term benefits. You are not eligible for assistance if you have received assistance from the state or entity for the same months you are requesting assistance from the City.

### Renters and Homeowners Between 51%-80% AMI

Applicants with a household income between 51%-80% of the Area Median Income (AMI) will be eligible to receive up to six (6) months of rent or mortgage assistance as well as assistance with current of SAWS, CPS, and internet bills. Cash assistance is no longer available, but you will be connected to a benefits navigator to aid you in enrolling in long term benefits. You are not eligible for assistance if you have received assistance from the state or entity for the same months you are requesting assistance from the City.

### COVID-19 EHAP Phase IV Allowances by AMI

Rental, Utility, and Internet Assistance as of February 18, 2021

Income	Rent <sup>1</sup>	SAWS <sup>2</sup>	CPS <sup>2</sup>	Internet <sup>2</sup>
At or below 50% AMI	Up to 9 months	✓	✓	✓
Between 51% - 80% AMI	Up to 6 months	✓	✓	✓

1 - Previous assistance will not be counted towards assistance allowances

2 - Provide assistance for current bill

Online Form

Paper Form

Please call [210.207.5910](tel:210.207.5910) to request a paper application.

#### Phone

[210.207.5910](tel:210.207.5910)

#### Location

NHSD Physical Address  
1400 S. Flores  
San Antonio  
78204  
[View Map](#)

#### Contact Us Form

[Contact NHSD](#)

#### EHAP Information

- [Check your application status](#)
- [EHAP Application FAQ](#) (PDF, 534KB)
- [EHAP Dashboard](#)

#### Recovery & Resiliency

This service is part of the Financial and Housing Recovery Center (FHRC).

The FHRC provides resources and tools to assist those affected by COVID-19.

#### FHRC Services and Resources

- [Financial/Benefits Counseling](#)
- [Home Ownership & Repair](#)